



NYC CERT TRAINING COURSE CATALOGUE (2018)

New York City Emergency Management

NYC Emergency Management (NYCEM)'s Community Emergency Response Team (CERT) program started in 2003 with a group of 106 volunteers. There are currently 1,300 credentialed CERT volunteers representing more than 50 teams throughout the five boroughs of New York City. These dedicated volunteers are trained in emergency preparedness and response to support the community before, during, and after emergencies. Here's how...

Basic Training

Each Community Emergency Response Team (CERT) member completes a [basic training program](#) that is designed to raise awareness about emergencies and disasters while providing basic response skills needed for fire safety, light search and rescue, disaster medical operations, and traffic control. Each person must pass a New York City Emergency Management background check, which includes verification that the individual has not been convicted of the following: fraud, sexual offenses, and elder or child abuse.

After completing the course and following our graduation ceremony, CERT members receive their official NYC CERT identification and begin to support their communities by assisting with emergency education and response. Emergency services personnel are the best equipped to respond to disasters. NYC CERT volunteers are trained to support the efforts of New York City's first responders. The skills built in basic training are reinforced and expanded upon in both advanced training and [basic training refresher courses](#).

Advanced Training

To maintain an active status following graduation, NYC CERT members are required to attend at least four advanced training sessions each year. Knowing that many members have knowledge and skill sets beyond what they are trained on by NYCEM, we are recommending potential training tracks to enable individuals to develop skillsets that may be helpful within their CERT role.

All active and credentialed NYC CERT members are eligible to attend advanced training courses, which are offered throughout the year, based on the availability of instructors and training locations. Ways to train include: classroom instruction, online instruction, and practical (hands-on) instruction.

ALL CERT TRAINING IS FREE OF CHARGE FOR CERT MEMBERS!

Registration

Course announcements will be sent to all members via the self-reported email address on file in the weekly NYC CERT Newsletter. Team Leadership is responsible for ensuring that all member email addresses are up-to-date while also providing training announcements and information to members who do not have access to email.

Members should check for training opportunities and sign up for courses through the NYC CERT Volunteer Management Database. All courses have limited availability, and registration will close once reached. Many of our training sessions are facilitated by partners or external contractors and are subject to their restrictions.

All members *are required to remove themselves* from an opportunity slot if they are unable to attend to allow other people to sign up. After three unexcused absences from training, CERT members will be restricted from signing up for more training for three months.

For any questions or concerns pertaining to advanced training, please contact certraining@oem.nyc.gov.

Basic Training Curriculum

Unit	Course Details	Refresher Opportunities
1	Incident Command System <ul style="list-style-type: none"> ▪ A standardized management tool for providing clear leadership and response structure in an emergency ▪ The most efficient way of handling an emergency of any scale ▪ Maximizes safety of the response team 	– FEMA Online Training
2	Urban Environment I: High-rise Building & Utility Emergencies <ul style="list-style-type: none"> ▪ The complex study of solving emergencies in urban high-rises both residential and commercial ▪ Understanding fire alarm systems ▪ Building evacuation skills ▪ Understanding electrical, steam, natural gas, and carbon monoxide in a utility emergency 	– Individual refresher January 9, 2018

Unit	Course Details	Refresher Opportunities
3	Urban Environment II: Transportation	
	<ul style="list-style-type: none"> ▪ NYC Subway system <ul style="list-style-type: none"> • How train system mechanisms work • Survival skills for subway accidents • Safety protocols for evacuation ▪ NYC Waterways & Ferries ▪ Bridges & Tunnels 	<ul style="list-style-type: none"> – Individual refresher January 17, 2018
4	Urban Environment III: Community Disaster Networks, Human Services, and Psychological First Aid	
	<ul style="list-style-type: none"> ▪ Assistance Centers and Shelter Operations ▪ Feeding and Commodity Distribution ▪ Communication skills ▪ Understanding trauma and meeting needs ▪ Disability, access, and functional needs shelter ▪ Cultural awareness ▪ Empathy and Sympathy ▪ Self-care 	<ul style="list-style-type: none"> – Psychological First Aid – Coastal Storm Plan (multiple options) – DAFN Shelter Coordination – Cultural Awareness
5	Disaster Medical Operation I: Medical assessment	
	<ul style="list-style-type: none"> ▪ Understanding causes of death ▪ Hygiene ▪ Triage ▪ Respiration/circulation/mental status/rapid treatment ▪ Injuries/airway obstruction 	<ul style="list-style-type: none"> – Individual refresher January 22, 2018
6	Disaster Medical Operations II: Hands-on medical operations	
	<ul style="list-style-type: none"> ▪ Bleeding control/burn treatment/wound care ▪ Shock ▪ Environmental emergencies ▪ Amputations and impalements ▪ Ear, nasal, eye injuries ▪ Fracture, sprain, strain splinting 	<ul style="list-style-type: none"> – Individual refresher January 30, 2018

Unit	Course Details	Refresher Opportunities
7	<p>Fire Safety</p> <ul style="list-style-type: none"> ▪ Chemistry of fires ▪ Fire hazard control ▪ Fire size-ups ▪ Fire extinguisher dynamics and operation ▪ Fire suppression ▪ Smoke detectors ▪ Practical fire extinguisher training 	
8	<p>Light Search & Rescue</p> <ul style="list-style-type: none"> ▪ Size-up and structural damage assessment ▪ Development of search and rescue plans ▪ Practical exercise in LS&R with demonstration by FDNY 	
9	<p>Police Science and Terrorism, and Traffic Management</p> <ul style="list-style-type: none"> ▪ Raising awareness about terrorism ▪ Understanding the guiding principles in responding to terrorism 	<ul style="list-style-type: none"> – Individual refresher course in Terrorism and Police Science – Advanced Traffic Management
10	<p>Disaster Simulation</p> <ul style="list-style-type: none"> ▪ Full-scale practical disaster simulation of a NYC CERT deployment ▪ Testing the skills and knowledge obtained in previous units ▪ Students will be assigned tasks to follow an Incidence Command System 	
11	<p>Orientation</p> <ul style="list-style-type: none"> ▪ Program history and Mission ▪ Team structure ▪ Deployment and Standard Operating Procedures ▪ Media and Public Speaking ▪ Ready New York: community outreach and making an emergency plan ▪ Community emergency networks ▪ Cultural Awareness ▪ Disability, Access, and Functional Needs 	<ul style="list-style-type: none"> – Community Emergency Planning Toolkit Training – Cultural Awareness Training – Disability, Access, and Functional Needs

Basic Training Calendar (2018)

Basic Training 2018 (Cycle 30 T/T)

Bronx - Sotomayor Community Center (1000 Rosedale Avenue, Bronx, NY 10472)

Thursday, February 01, 2018	Thursday, February 22, 2018
Tuesday, February 06, 2018	Tuesday, February 27, 2018
Thursday, February 08, 2018	Tuesday, March 06, 2018
Tuesday, February 13, 2018	Thursday, March 08, 2018
Thursday, February 15, 2018	Tuesday, March 13, 2018
Tuesday, February 20, 2018	

Basic Training 2018 (Cycle 30 M/W)

Queens - York College (94-20 Guy R. Brewer Blvd. Jamaica, NY 11451)

Monday, February 05, 2018	Monday, March 05, 2018
Wednesday, February 07, 2018	Wednesday, March 07, 2018
Monday, February 12, 2018	Monday, March 12, 2018
Wednesday, February 14, 2018	Wednesday, March 14, 2018
Wednesday, February 21, 2018	Monday, March 19, 2018
Monday, February 26, 2018	

Basic Training 2018 (Cycle 31 M/W)

Staten Island – Michael J. Petrides School (715 Ocean Terrace, Staten Island, NY 10301)

Monday, May 07, 2018

Monday, June 04, 2018

Wednesday, May 09, 2018

Wednesday, June 06, 2018

Monday, May 14, 2018

Monday, June 11, 2018

Wednesday, May 16, 2018

Wednesday, June 13, 2018

Wednesday, May 23, 2018

Monday, June 18, 2018

Wednesday, May 30, 2018

Basic Training 2018 (Cycle 31 T/T)

Brooklyn – NYC Emergency Management (165 Cadman Plaza East, Brooklyn, NY 11201)

Tuesday, May 08, 2018

Tuesday, May 29, 2018

Thursday, May 10, 2018

Thursday, May 31, 2018

Tuesday, May 15, 2018

Tuesday, June 05, 2018

Thursday, May 17, 2018

Thursday, June 07, 2018

Tuesday, May 22, 2018

Tuesday, June 12, 2018

Thursday, May 24, 2018

Advanced Training Calendar (2018)

Advanced Traffic Management: Traffic management is one of the most dangerous approved roles for CERT. This makes learning proper techniques and practicing vital when supporting NYPD in this function. This training is designed to refresh your knowledge of proper traffic management techniques to keep you, your team members, and pedestrians safe, understand the role of CERT in traffic management situations and keeping a safe perimeter, practice safe traffic management techniques with a partner, how to handle specific scenarios involving motorist and pedestrian inquiries, how to expedite emergency vehicle traffic safely

Instructor: New York Police Department; NYCEM

Season(s) Offered: Summer

Date(s) Offered (Tentative):

July 15, 2018

Basic Training – Refresher: These trainings help CERT members review and refresh their knowledge of topics that were covered in Basic Training.

Instructor: FDNY; NYPD; NYCEM

Season(s) Offered: Winter

Date(s) Offered:

January 9, 2018 (Urban Environment I: High-rise Building and Utility Emergencies)

January 17, 2018 (Urban Environment II: Transportation)

January 22, 2018 (Disaster Medical Operations I)

January 30, 2018 (Disaster Medical Operations II)

Tentative:

April 3, 2018 (Disaster Medical Operations I)

April 10, 2018 (Disaster Medical Operations II)

April 18, 2018 (Urban Environment I: High-rise Building and Utility Emergencies)

April 26, 2018 (Urban Environment II: Transportation)

CERT Roles for the Department of Environmental Protection: NYC CERT's partnership with the New York City Department of Environmental Protection (DEP) is meant to increase infrastructure resiliency throughout the city. CERT roles for DEP include the clearing of debris and alerting DEP of hazards in anticipation of inclement weather.

Instructor: Department of Environmental Protection

Season(s) Offered: Spring

Citywide Incident Management System (CIMS) Orientation: CIMS establishes roles and responsibilities and designates authority for city, state, and other government entities, and non-profit and private sector organizations performing and supporting emergency response.

Instructor: NYCEM

Prerequisite(s): FEMA IS-100

Season(s) Offered: TBD

Coastal Storm Plan— Evacuation Center Operator Training: This full-day classroom course is designed for Coastal Storm Plan Operators who are interested in managing Evacuation Centers (EC). This course reviews establishing communication lines throughout the command channel and managing the resources, operations, and safety of an ED. It additionally addresses ensuring that the EC and the solar system are being run smoothly and that the needs of both staff and sheltered individuals are being met. This approved role expires after two years, so members must train again to be reapproved for another two years.

Instructor: Department of Citywide Administrative Services

Prerequisite(s): Coastal Storm Online training

Season(s) Offered: Summer

Date(s) Offered:

June, 2018 (Not scheduled by NYCEM)

Coastal Storm Plan—Hurricane Shelter Operator Training: This full-day classroom course is designed for Coastal Storm Plan Operators who are interested in managing Hurricane Shelters (HS). This course reviews establishing communication lines within the HS and with the Evacuation Center, managing the resources, operations, and safety of a HS. It additionally addresses ensuring that the HS is being run smoothly and that the needs of both staff and sheltered individuals are being met. This approved role expires after two years, so members must train again to be reapproved for another two years.

Instructor: Department of Citywide Administrative Services

Prerequisite(s): Coastal Storm Online training

Season(s) Offered: Summer

Date(s) Offered:

June, 2018 (Not scheduled by NYCEM)

Coastal Storm Plan—Shelter Command Center Training: This full-day classroom course is designed to orient Shelcom (formerly UORC) staff to the functions of the center. This course will prepare the assigned staff to provide tactical-level management to the Coastal Storm Plan Emergency Sheltering system. This approved role expires after two years, so members must train again to be reapproved for another two years.

Instructor: Department of Citywide Administrative Services

Prerequisite(s): Coastal Storm Online training

Season(s) Offered: Summer

Date(s) Offered:

June, 2018 (Not scheduled by NYCEM)

Commodity Distribution Points (CDP) Field Staff Training: CDP provides volunteers with the knowledge needed to support response operations in local communities during an emergency or an event that may impact a local community's access to life-sustaining resources, such as water or food. As necessary, CDPs may be established to distribute these items to local communities. Trained volunteer CDP field staff will play key roles at local sites. As a volunteer, your role may include several essential Tasks:

Instructor: Joseph Whitney/ Emily Rokitowski, Humanitarian Logistics

Prerequisite(s): Coastal Storm Online training

Season(s) Offered: Summer, Fall

Date(s) Offered:

July 31, 2018

November 19, 2018

Community Emergency Planning Toolkit Training: CERT members will be trained in using the new Community Emergency Planning Toolkit to build a community emergency network and plan. The toolkit provides CERT members with a blueprint to developing more resilient communities through the process of identifying networks, building new connections and increasing their capacity to organize resources.

Instructor: NYCEM/Citizen Corps

Season(s) Offered: Winter, Summer

Date(s) Offered (tentative):

February 27, 2018

June 7, 2018

Con Edison Awareness: This workshop is to be conducted by Con Edison and provides NYC disaster volunteers with a greater understanding of Con Edison's role during utility incidents and increases disaster volunteers' awareness.

Instructor: Con Edison

Season(s) Offered: Summer

Date(s) Offered: *TBD*

CPR/AED (Cardiopulmonary Resuscitation/Automated External Defibrillator) Pro certification:

This small group hands on class provides a professional level training in cardiopulmonary resuscitation and using an automated external defibrillator. Certification cards will be provided to those who pass/complete this training.

Instructor: NYCEM associate

Season(s) Offered: Winter, Spring, Summer

Date(s) Offered:

February 4, 2018 (Queens – see registration details)

March 11, 2018 (NYCEM Headquarters)

June 3, 2018 (NYCEM Headquarters)

Cultural Awareness: It is very important for staff and volunteers to be able to communicate effectively across different cultures and be able to recognize and address cross-cultural issues that may occur when working with the general public and in the workplace. The goal of the training is to expand the participants' awareness of their own cultural assumptions and biases and build positive attitude toward different cultures and address issues of race, religion, age, gender, sexual orientation socio-economic status, disabilities and access and functional needs, and other factors.

Instructor: NYCEM

Season(s) Offered: Spring, Summer, Fall

Date(s) Offered:

March 26, 2018

June 24, 2018

November, 14 2018

Deaf Awareness: This workshop will cover the topics of etiquette in communicating with a deaf person, some basic signs that could be valuable in an emergency, the strengths and weakness of different modes of communication from the perspective of a deaf person, as well as an overall deaf perspective of entering into an emergency situation.

The workshop will be led by Jeremey Lee Sanchez, founder of ASLNYC located in DUMBO, here in Brooklyn. Jeremey teaches a range of classes, as well as tutoring and mentoring in American Sign Language and Deaf Culture. Prior to ASL instruction, Jeremy was part of and performed with ASL Slam and also held a position with Deaf Jam.

Instructor: Jeremey Lee Sanchez

Season(s): Spring, Summer

Date(s) Offered:

Monday, May 14, 2018

Wednesday, August 8, 2018

Disability, Access, and Functional Needs (DAFN) Shelter Coordinator: The purpose of the training is to provide basic skills needed to support the Disability and Access and Functional Needs Shelter Coordinator to ensure that the emergency shelter and its services are accessible to everyone. This training will also provide basic information about the NYC Emergency Shelter System, core responsibilities of the Disability and Access and Functional Needs Shelter Coordinator, knowledge of the Americans with Disabilities Act, as well as promising practices for working with people with disabilities and access and functional needs in an emergency shelter setting.

Instructor: NYCEM

Season(s) Offered: Spring, Fall

Date(s) Offered:

March 6, 2018

November 8, 2018

Exercises (e.g. Disaster Simulation, Search & Rescue, etc.): CERT members will play various roles. There are disaster simulations conducted [at the close of every basic training cycle](#), as well as drills organized by boroughs and individual teams. CERT members can volunteer to act as live victims in the Basic Training Disaster Simulations, or participate in a response capacity if the class is under-attended.

Instructor: NYCEM

Host: Fire Department of New York

Season(s) Offered: Spring, Summer, Fall

Date(s) Offered:

Basic Training Disaster Sim

March 8, 2018

March 14, 2018

Tentative:

Exercise in Borough

April, 2018 (Manhattan)

April, 2018 (BX 10 Co-Op City Drill)

NYCEM Overview (Emergency Operations Center/Watch Command Operations): This training provides Community Emergency Response Team members with comprehensive awareness of operations for NYCEM's Emergency Operations Center (EOC) and Watch Command. Along with other related classes, like CIMS, Radio Training, etc., CERT members will be equipped to assist in the Emergency Operations Center and/or Watch Command during emergency activations in NYC.

Instructor: NYCEM

Season(s) Offered: Spring

Date(s) Offered:

May 2, 2018

Family Assistance Center (FAC) Training: Family Assistance Centers (FAC) are activated if one of the following triggers are met: 1) a potential for 10 or more fatalities, 2) the incident results in the activation of the Unified Victim Identification System (UVIS) for missing persons, 3) the National Transportation Safety Board or Port Authority of NY/NJ requests a FAC, or 4) a large-scale disaster results in a multi-agency response with prolonged recovery and UVIS supports medical examiner operations. CERT members will be trained in the specific skillsets needed to support operations in these centers.

Instructor: NYCEM Human Services

Season(s) Offered: Spring, Winter

Date(s) Offered:

June 26, 2018

December 5, 2018

New York Cares Leadership and Volunteer Management

New York Cares Leader and volunteer management training is a new professional development opportunity open to all CERT members. Among the key learning objectives are Performing model behavior, Empowering others, Effective communication, Managing expectations, Self-care, Volunteer engagement, Contingency planning, safety, flexibility, and accountability

Instructor: New York Cares

Season(s) Offered: Spring, Summer

Date(s) Offered (tentative):

May 9, 2018

May 31, 2018

June 20, 2018

NYC Coastal Storm Plan Training: This particular training outlines what roles CERT members may play in the event of a large coastal storm and the City opens up its shelter system.

Available online here: www.cspttraining.org.

Instructor: City University of New York

NYCEM External Affairs Operations: This training is intended to provide awareness on the operations of NYCEM's external affairs unit, and how CERT fits into intergovernmental, public/private, NYPD, and volunteer initiatives.

Instructor: NYCEM External Affairs

Season(s) Offered: Spring, Fall

Public Information 101 (Social Media): NYC Emergency Management's Director of Communications, Allison Pennisi, shares information about the agency's public information and social media strategies, and how NYC CERT is involved in these operations. This training discusses how CERT members can use photos to demonstrate their roles as dedicated volunteers who help to prepare their neighbors and communities for emergencies by leveraging social media. The presentation will offer CERT members guidance by sharing best practices when posting photos to social media. The training is geared toward members who are already active, or would like to become more active in social media or promotion of the CERT program.

Instructor: NYCEM

Webinar video is available online at https://youtu.be/Rcnq_krtbTM

Points of Dispensing (POD): PODs are temporary emergency dispensing sites set up and run by DOHMH to dispense life-saving medical countermeasures, including antibiotics and vaccines, as quickly as possible to prevent people from getting sick or dying of a disease. The POD Responder Program (PRP) was created to provide the opportunity for volunteers to participate in this important work. Applying to train as a POD responder does not guarantee your participation. Each person will be assessed by CERT Program Staff. If you are chosen to participate you will receive information regarding upcoming training dates and locations. This approved role expires after two years, so members must train again to be reapproved for another two years.

Instructor: Department of Health and Mental Hygiene

Season(s) Offered: Spring, Summer

(Not scheduled by NYCEM)

Psychological First Aid: Listen, Protect and Connect is a brief psychological first aid intervention that anyone can use to assist others during disasters or traumatic events. Participants attending the training will be able to: 1) describe common responses to disasters or emergencies; 2) identify more severe reactions that require professional assistance; 3) apply basic psychological first aid techniques to assist people in distress following a disaster or emergency and 4) utilize local resources to get mental health services and supports for people with more severe psychological reactions to disasters.

Instructor: Mental Health Association of New York City (MHA-NYC)

Season(s) Offered: Summer, Fall

Date(s) Offered:

May 1, 2018

October 17, 2018

Radio Training: This course will be provided as an advanced course discussing the proper use of a citywide radio. Individuals who take this class would be expected to participate in future drills. Please speak with your team chief prior to registering as you would be responsible for your team using the radio during exercises and deployments.

Instructors: NYCEM/Radio Advisory Committee

Season(s) Offered: Winter, Spring

Date(s) Offered:

Point-to-Point Training

Scheduled by Radio Advisory Committee (RAC) members in borough

Citywide 700MHz Training

January 11, 2018

March 22, 2018

Network Control Operator (NCO) Training

April 17, 2018

Ready New York Presenter: The Ready New York Program is NYC Emergency Management's public outreach campaign to educate New Yorkers on basic emergency preparedness. This training is designed to introduce you to the Ready New York materials and concepts and to review basic presentation techniques. At the end, each participant will practice giving a small portion of the presentation and will receive feedback to strengthen your public speaking skills.

Instructor: NYCEM

Season(s) Offered: Spring, Summer, Fall

Date(s) Offered:

March 1, 2018

August 22, 2018

November 6, 2018

Ready New York For Kids: The Ready New York Program is NYCEM's public outreach campaign to educate New Yorkers on basic emergency preparedness. This training is designed to introduce you to the Ready New York for Kids materials and concepts and to review basic presentation techniques. The training will be tailored to those giving presentations to students from Kindergarten through college.

Instructor: NYCEM

Prerequisite(s): Team Chief nomination; Ready New York Presenter Training; background check

Season(s) Offered: Spring, Fall

Date(s) Offered:

April 25, 2018

October 11, 2018

NYC CERT Volunteer Management Database (VMD) Overview: The VMD is an interactive web-based tool that allows NYC CERT members to manage their volunteer experience. NYC CERT program staff will tutor CERT members on using the interface available to them at home. This can be tailored to fit the audience of the training.

Instructor: NYCEM

Season(s) Offered: Winter

Date(s) Offered:

March 6, 2018

SKYWARN Weather Spotting: The National Weather Service (NWS) conducts SKYWARN: Weather Spotting training for NYC CERT volunteers. This workshop trains volunteers to provide timely and accurate reports of severe weather to NWS.

Instructor: National Weather Service

Season(s) Offered: Summer

Date(s) Offered: *TBD*

Snow Measuring: NYC CERT's partnership with the National Weather Service (NWS) is meant to increase the locations and frequency of snowfall measurement throughout the five boroughs. This partnership has been incredibly successful. NWS will walk CERT members through the process of capturing snowfall measurements and reporting that data through their website.

Instructor: National Weather Service

Season(s) Offered: Winter

Date(s) Offered: *TBD*

Tabletop 101: This introductory course is designed to give participants the basic tools required to create a tabletop exercise to meet their organization's needs. Participants will gain a working knowledge of how a tabletop exercise is developed, learn what makes a tabletop exercise a learning experience, learn techniques on successfully facilitating a tabletop exercise, and get hands on experience developing a tabletop exercise.

Instructor: NYCEM

In Development

Watch Command Shadowing: CERT members will have the opportunity to learn how to staff a shift at the CERT desk by shadowing a Watch Command staff member during three-hour evening or weekend tours. Following the training shift, and upon approval by CERT and Watch Command staff, that member will be designated as EOC support trained and be given priority to staff the CERT desk in Watch Command and the CERT EOC desk during planned citywide deployments, such as the five borough bike tour, national night out or the NYC marathon and emergency operations where CERT representation is needed in the EOC.

Prerequisite(s): Radio Training: Network Control Operator (NCO)

Instructor: NYCEM Staff

Season(s) Offered: All

Date(s) Offered: *On-Going*

Working with Seniors in an Emergency: NYC Department for the Aging will be providing CERT members the opportunity to learn some basic knowledge and skills involved in providing service to seniors during an emergency.

Instructor: Department for the Aging

Season(s) Offered: Summer

Date(s) Offered: *TBD*

Instructor: Agency, organization, or sector of NYCEM leading this training session

Prerequisite(s): Course(s) that must be completed before training in this area

Season(s) Offered: Seasons this training is typically offered

All training is subject to availability and/or schedules of our partners, and most have limited seats. Online training is offered on an ongoing basis, and is self-pursued. Training without a seasonal designation is offered only at the discretion of the instructor, or on demand from volunteers.

ALL CERT TRAINING IS FREE OF CHARGE FOR CERT MEMBERS!

FEMA Online Training Options:

In addition to training offered by NYCEM, courses provided by the Federal Emergency Management Agency (FEMA) Emergency Management Institute are available online at <https://training.fema.gov/>

All NYC CERT members are expected to complete the following and report to team leadership:

[IS0100.b](#): Introduction to the Incident Command Systems, ICS 100

All NYC CERT leadership (or aspiring leadership) is expected to complete the following and report to team leadership:

[IS-200.B](#): ICS for Single Resources and Initial Action Incidents

Among the courses we recommend are:

[IS-241.B](#): Decision Making and Problem Solving:

[IS0368](#): Including people with Disabilities and Others with Access and Functional Needs in Disaster Operations

[IS0546.a](#): Continuity of Operations Awareness

Find the full FEMA catalogue here: <https://www.firstrespondertraining.gov/frt/npccatalog/EMI>

If you are interested in honing a specific skill and are not sure which training may help, reach out to CERT staff at certtraining@oem.nyc.gov. We are happy to consult with you.

If you are interested in a training course not listed here, please reach out to us at certtraining@oem.nyc.gov